

Target Market Determination

AMP Debit Mastercard®

Start Date: 15 October 2024

First Review due: 15 October 2026

Review Period: At least every 24 months from the start date of this Target Market Determination.

What you need to know about this document:

1. A Target Market Determination (TMD) is required under section 994B of the Corporations Act 2001 (Cth).
2. This document is not a product disclosure statement and is not a summary of the product features, eligibility criteria, fees or terms and conditions for the product.
3. This document does not take into account any person's individual objectives, financial situation or needs.
4. Terms and conditions apply to the product. Persons interested in acquiring this product should carefully read the terms and conditions or call **1800 950 105** before making a decision about this product. Fees and charges may be payable and approval is subject to AMP Bank guidelines.

Product

This TMD applies to the AMP Debit Mastercard.

Issuer

AMP Bank Limited ABN 15 081 596 009, AFSL and Australian credit licence 234517.

Product description

The AMP Debit Mastercard is a non-cash payment facility that allows customers to make purchases and withdraw funds, where Mastercard is accepted.

Target market for this product

Target market

This product has been designed for customers who desire a convenient way to access their money to make purchases and withdraw funds from an eligible, linked AMP Bank transaction account.

Customers who seek this product are in a financial situation where there are funds available to access in an eligible, linked AMP Bank transaction account.

Key product attributes

Key product attributes include:

Attribute	Appropriate for
Eligibility	Customers who hold an eligible, linked AMP Bank transaction account.
Payments	Customers who want access to funds held in an eligible, linked AMP Bank transaction account using the following methods: <ul style="list-style-type: none">• card-present payments, including point-of-sale; or• card-not-present payments.
ATM withdrawals	Customers who want to withdraw cash at ATMs in Australia and overseas. ATM fees may apply.
AMP Bank app	Customers who want to manage their AMP Debit Mastercard and activity through the AMP Bank app, including: <ul style="list-style-type: none">• activating, blocking or cancelling a card;• ordering a replacement card; and• viewing card transactions.

Distribution conditions

AMP Bank will have oversight over how the product is promoted and issued. The AMP Debit Mastercard will only be issued with an eligible, linked AMP Bank transaction account and will not be issued as a standalone product. For a list of the distribution channels where the product can be sold, along with associated conditions, please see the table below.

Distribution channels	Conditions that make product distribution through the channel appropriate
AMP Bank app (once an eligible, linked AMP Bank transaction account is open)	The AMP Bank app provides customers with access to clearly presented information in an easy to understand and navigate format, which is designed to assist customers select the most suitable product for their circumstances, including: <ul style="list-style-type: none">• product information page which includes a summary of the product's key features and benefits;• application process to meet product eligibility criteria; and• applicable fees and charges.

AMP Bank views that the conditions specified are appropriate and are of a nature that it will be likely that the product will be distributed to customers within the target market.

Review triggers

If any of the below review triggers occur, or if an event or circumstance has occurred that would reasonably suggest the TMD may no longer be appropriate, AMP Bank will undertake a review of this TMD.

Information type	Description
Customer outcomes	Unexpected trends in customer outcomes which are significantly inconsistent with the intended product performance.
Complaints	Unexpected trends in complaints received from customers who acquired the product, which relate to the customers' use of the product, for example: <ul style="list-style-type: none">• distributions (e.g. misrepresentation or mis-selling of the product);• product suitability; or• product attributes (e.g. inability to send or receive money from or into the linked AMP Bank transaction account).
Incident data	A material incident or significant number of incidents in relation to the product's design or distribution that identify potential breaches of our legal or regulatory obligations.
Changes to the product	The material alteration of the product or product terms and conditions, for example: <ul style="list-style-type: none">• adding to, removing or changing a key product attribute; or• a significant change to distribution channel and distribution strategy.
Significant dealing(s)	Any significant dealing of the product to customers who are outside of the target market.
Notifications from ASIC	The receipt of a product intervention order from ASIC requiring AMP Bank to immediately cease retail product distribution conduct in respect of the product.