

## Electronic communication consent form

Use this form to consent to electronic communications from AMP Bank and to confirm the electronic address you will use to send us information and instructions by electronic communication.

Before you consent to electronic communications, you need to know:

- paper documents may no longer be given.
- some communications may be made available in My AMP and we'll notify you by email.
- you'll have to check regularly for electronic communications.
- you can withdraw your electronic communications consent at any time in My AMP or by calling us on 13 30 30.

Please print in CAPITAL LETTERS and place a cross  in any applicable boxes.

### 1. Customer details

By completing the details below you agree that your consent to electronic communication applies to all your accounts with AMP Bank including but not limited to the accounts listed below.

Account holder 1 surname

First name

Middle name(s)

Date of birth

Current residential address (must not be PO Box)

  


Suburb

State

Postcode

Country of residence

If Other, please specify

Australia  Other

Nominated email address for electronic communications

Account number(s)

Account holder 2 surname

First name

Middle name(s)

Date of birth

Current residential address (must not be PO Box)

  


Suburb

State

Postcode

Country of residence

If Other, please specify

Australia  Other

Nominated email address for electronic communications

### 2. Privacy Collection Statement

#### Privacy Collection Notice

AMP Bank collects personal information from the account holders named in this form. This personal information will be used to record your consent to receiving electronic communications from AMP Bank, and to confirm the electronic address you will use to send us information and instructions.

We are required or authorised to collect this personal information under various laws including those relating to taxation and Anti-Money Laundering and Counter-Terrorism Financing Laws.

If we are unable to collect your personal information, we may be unable to update your details.

We will only share your personal information:

- with other members of the AMP Group and external service providers that we need to deal with for the purposes described above
- as required by law or regulations with courts, tribunals or government agencies
- with persons or third parties authorised by you (including others named in this application), or if required or permitted by law.

## 2. Privacy Collection Statement (continued)

We may also disclose your name, residential address and/or date of birth to a credit reporting body (CRB) for the purposes of requesting the CRB to provide an assessment whether this personal information matches (in whole or in part) the personal information held by them. The CRB may prepare an assessment using this personal information, comparing this personal information with the personal information the CRB has on you and other individuals. The CRB may provide this assessment to us. If you don't consent to this, we may have to use other reasonable means of verifying your identity or decline to proceed.

Some external service providers we need to deal with can be located or host information outside Australia. A list of countries where these providers may be located can be obtained via the AMP Privacy Policy. We take all reasonable steps to ensure that any information shared with external service providers is secured to protect your information.

### Marketing and other purposes

In addition to the purposes stated above we may use your personal information for marketing and research purposes. To opt out of direct marketing from AMP Bank, to obtain further information about how AMP handles your personal information or to request access to the personal information AMP holds about you, call 13 30 30 or write to: AMP Bank, Locked Bag 5059, PARRAMATTA NSW 2124 or email [info@ampbanking.com.au](mailto:info@ampbanking.com.au).

Personal information is treated in accordance with the AMP Privacy Policy, which sets out how to access or update your personal information or make a privacy-related complaint. You can view our Privacy Policy online at [amp.com.au/privacy](http://amp.com.au/privacy) or contact us on 13 30 30 for a copy.

## 3. Declaration by account holder(s)

By signing below you consent to us sending you information by electronic communication and acknowledge that you have read, understood and agree to be bound by the terms and conditions for electronic communication as set out in the AMP Bank Account Access and Operating Terms and Conditions (available from [amp.com.au/bank](http://amp.com.au/bank) or by phoning us on 13 30 30). Those conditions include an explanation of the electronic communication methods we use, when we will act on electronic instructions from you and when you will be responsible for loss associated with instructions you send to us electronically.

We will rely on this document to accept electronic communications from you and to send you information electronically.

### Maintaining your details

We rely on you to keep your registered email address details up to date, and to notify us by post, from the original nominated email address, fax or phone if they change. We will not accept an update of a new email address from the new email address.

### Cancelling

You may withdraw your consent to receiving electronic communications at any time by updating your communications preferences in My AMP. Alternatively, you can notify us by post, email, fax or by calling 13 30 30.

We may cancel your access to electronic communication at any time by giving you reasonable notice if we believe that continued use of the service may result in loss to you or to us.

Signature of account holder 1

X

Name of account holder 1

Signature of account holder 2

X

Name of account holder 2

### Where to send this form

Email, fax or mail (no stamp required) this form to:

deposits@amp.com.au  
Fax 1300 555 503  
Customer Transaction Services  
Reply Paid 79702  
PARRAMATTA NSW 2124